

Courier Delivery

Standard delivery provides a door delivery. This service does not include set up, assembly of items or removal of packaging materials.

1. Once the items ship, you will receive a ship confirmation email with tracking information. Please visit the carrier's Website for more information on your delivery.
2. Your courier delivery cannot be scheduled to arrive at a specific time. Courier Standard deliveries are delivered between 9:00 a.m. and 6:00 p.m., Monday through Friday. Delivery hours may be extended during peak holiday times.
3. If courier attempts to deliver an order and there is no one home, the driver may do a driver release and leave the shipment for you unless a signature is required. It is up to the discretion of the driver to leave it at the door or not. If the driver does not leave the order, then they will leave a notice on door.
4. Courier will make 2 attempts to deliver the package. If they are unsuccessful after 2 attempts, the package will be held for pick up at the closest Terminal/Retail Partner for a period of 5 days before it's returned to shipper.